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WEB ORGANIZER/NETCLIENT PORTAL – INSTRUCTIONS FOR CLIENTS:

Step 1: Once Rainer & Company sets up a Web Organizer (i.e. online tax organizer) for you, you will receive an automated email message indicating that your Web Organizer and NetClient Portal are ready. See sample email below:



Step 2: Next you will be prompted, through a link in the automated email (reference above), to register your NetClient Portal. You register your NetClient Portal by clicking on the Register link in the email, then by entering the last four digits of your SSN followed by clicking the "Next" button (see below):

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Please register your account.	
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Step 3: Finish registering your NetClient Portal by creating a login and password, then click the "Register" button (see below):

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Step 4: Once your NetClient Portal is registered, log on by going to the Rainer & Company website at <u>www.rainer.com</u>, and clicking on the "Client Login" button (see below):



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Step 5: Enter your login and password where indicated, then click the "Log In" button (See below):



NOTE: If you forget your password, or just want to change it, you can simply click the link that says, "Forgot Password?" on the client login screen. This will allow you to reset your password (see below):



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Step 6: Once you are logged onto your NetClient Portal, click on the folder with your name on it under "Documents" to the left side of the screen (see below):



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Step 7: This will open another screen which shows your Tax Return Folder and your Tax Organizer Folder. Double-click on the Tax Organizer folder to open it (see below):



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Sample Tax Organizer:

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	Rainer & Company Certified Public Accountants and Business Consultants 2 Campus Blvd., Suite 220 - Newtown Square, PA 19073-3270
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Tax Organizer Index	Letter > Cover Letter
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Letter Cover Letter	Jane Doe 2 Campus Blvd NEWTOWN SQUARE, PA 19073
🕨 💭 Questionnaire	Dear Jane:
Notes	This Tax Organizer is designed to help you gather the tax information needed to prepare your 2013 personal income tax return. To help you complete the organizer with minimal time and effort, when available, you will find certain
🕨 📁 General	information from your 2012 personal income tax return.
Filing	In your Tax Organizer, all social security numbers and bank account numbers have been replaced with asterisks (***-*****) and (****1234) to protect your privacy and personal information. If you need to change or update a social security number or bank account information, please contact this office. Do not indicate the social security number or bank account change on your Tax Organizer. When you receive your completed tax return(s), please review all social
Payments	security numbers and bank account information for accuracy. Report any discrepancies to this office immediately.
→ 📁 Income	Enter 2013 information on the Tax Organizer pages provided. If any information does not apply to you or is incorrect, please delete it or make the necessary corrections.
File Retirement File Rent & Royalty	Please answer all applicable questions and use the Notes to Preparer screen to enter additional information not provided in the Tax Organizer. The Notes to Preparer screen is also available for any questions that you may have for our office.
🕨 📁 1040 Adjustments	We will also need the following information:
Itemized Deductions	- Forms W-2 for wages, salaries and tips.
View Contraction of the second sec	Social Security, state or local refunds, gambling winnings, etc. - Brokerage statements showing investment transactions for stocks, bonds, etc. - Schedule K-1 from partnerships, S corporations, estates and trusts. - Statements supporting deductions for mortgage interest, taxes, and charitable contributions (including any Form 1098-C). - Copies of closing statements regarding the sale or purchase of real property. - Legal papers for adoption, divorce, or separation involving custody of your descendent kilders
	 Any tax notices sent to you by the IRS or other taxing authority. A copy of your income tax return from last year, if not prepared by this office. You can upload additional files to be included with your Tax Organizer when you click Send to Preparer. This is a convenient and secure way to send information regarding the preparation of your tax return without having to mail or deliver these documents to our office. You can attach the following types of files to your Tax Organizer: Microsoft® Money® or Quicken® tax exchange format (.txf), Microsoft® Excel® (.xls), Microsoft® Word® (.doc, .rtf), Adobe® Reader® (.pdf), image files (.jpg, .bmp, .tif, .png), and web pages (.html). IRS regulations require paid tax preparers who expect to prepare and file 11 or more federal individual or trust tax returns to file them electronically. To comply with this requirement your return will be electronically filed this year. The
Add Forms Add	benefits of e-filing include a secure way to file tax returns and it provides proof of acceptance that the IRS has accepted your return for processing. Contact this office if you prefer your return be filed on paper.
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Step 8: Once open, you can go down the list of tabs to the left and fill out the online questionnaire with your current tax information (see below):

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😡 Uploaded Tax Documents	Personal Information	
🕨 💭 Letter	Did your marital status of the year?	
👻 问 Questionnaire	If yes	
🛐 Web Questionnaire		
Notes	orate(d) marriage to a same-sex spouse in a state that legally recognizes same-sex marriage?	
🖌 🚺 General	our address change from last year?	
Electronic Filing	Did you be claimed as a dependent by another taxpayer?	
🕫 💭 Payments		1.1.1
🕨 💭 Income		Yes No
🕨 📁 Retirement	Described in the sector	
🕨 💭 Rent & Royalty	Were there any changes in dependents from the prior year?	
🕴 问 1040 Adjustments		
• 🔯 Itemized Deductions	If yes, explain:	- /
🕨 📁 States	Do you have any children under age 19 or a full-time student under age 24 with unearned income in excess of \$2,000?	
	Do you have dependents who must file a tax return?	
	Did you provide over half the support for any other person(s) other than your dependent children during the year?	
	Did you pay for child care while you worked or looked for work?	
	Did you pay any expenses related to the adoption of a child during the year?	00
	If you are divorced or separated with child(ren), do you have a divorce decree or other form of separation agreement which establishes custodial responsibilities?	
		Yes No
	Purchases, Sales, and Debt Information	
Add Forms • Add	Did you start a new business or purchase rental property during the year?	
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One of the great features of the Web Organizer is that it rolls over prior year information so that clients only need to update whatever new info they have for the current year. It also displays last year's info for reference. (NOTE: this feature is only applicable if Rainer & Company prepared your tax returns the previous year).

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😡 Uploaded Tax Documents			2013 Information	Prior Year Information
🕨 📁 Letter	Taxpayer/Spouse (T, S)			1 ²
🕨 💭 Questionnaire	Employer name			
🛛 💭 Notes	Were these wages earned for service as: (1 = Minister, 2 = Military, 3 = Farming / Fishing, 4 = National Guard)		,	F ²
🕠 🔯 General	Mark if this is your current employer			Г
• 📁 Electronic Filing	Federal wages and salaries (Box 1)			
Payments	Federal tax withheld (Box 2)			
▼ ∅ Income	Social security wages (if different than federal wages)			
Salaries & Wages -	Social security tax withheld (Box 4)			
Interest Income	Medicare wages (if different than federal wages)			
Dividend Income	Medicare tax withheld (Box 6)			
Stocks and Securities (1099-B and 1099-S)	SS tips (Box 7)			
Other Income	Allocated tips (Box 8)			
N Potromont	Dependent care benefits (Box 10)			
	Box 13 -			-
Rent & Royalty	Statutory employee			
1040 Adjustments	Retirement plan			
Itemized Deductions	Third-party sick pay			
• 📁 States	State postal code (Box 15)			<u><u>f</u></u>
	State wages (If different than federal wages)			
	State tax withheld (Box 17)			
	Local wages (Box 18)			
	Local tax withheld (Box 19)			
	Name of locality (Box 20)		1	

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Step 9: You can also upload your tax documents such as W-2, 1099, 1098, K-1 etc by clicking the "Uploaded Tax Documents" link (see below):

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Notes	Did/have you celebrate(d) marriage to a same-sex spouse in a state that legally recognizes same-sex marriage?		
General	Did your address change from last year?		
Electronic Filing	Can you be claimed as a dependent by another taxpayer?		
Payments	Did you change any bank accounts that have been used to direct deposit (or do to) the text of during the tax year?	1.1	
▶ ∅ Income		Yes No	0
Retirement			2
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Itemized Deductions	If yes, explain:		
> 📁 States	Do you have any children under age 19 or a full-time student under age 24 with unearned income in excess of \$2,000?	^а Г Г	
	Do you have dependents who must file a tax return?	ΓĒ	£.
	Did you provide over half the support for any other person(s) other than your dependent children during the year?	EE	
	Did you pay for child care while you worked or looked for work?		-
	Did you pay any expenses related to the adoption of a child during the year?		
	If you are divorced or separated with child(ren), do you have a divorce decree or other form of separation agreement which establishes custodial responsibilities?		
		Yes No	
	Purchases, Sales, and Debt Information		
Add Forms Add	Did you start a new business or purchase rental property during the year?		
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Step 10: This opens up a screen that will allow you to upload your saved documents by first clicking the "Upload" button (see below):

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Step 11: Then clicking on the "Add Files" button. (This allows you to browse your computer to where your saved documents are that you wish to upload) (see below):





Step 12: Once you find the document that you want to upload, simply double-click on it to add it to the upload screen (see below):

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Step 13: Click on the "Start Upload" button to start the upload process:

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Step 14: When finished uploading, you should be able to see your uploaded documents in the "Uploaded Tax Documents" screen (see below):

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You can save a PDF of your Web Organizer if you choose by clicking on the Adobe PDF icon that says, "Create PDF" (see below):

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Retirement			Taxpayer	Spouse
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Itemized Deductions	Military Family Relief Assistance		<u> </u>	
▼ 📁 States	Governor Robert P. Casey Memorial Organ/Tissue Trust Fund			
Pennsylvania	Juvenile (Type 1) Diabetes Cure Research Fund			
		Part-year Resident Information		۷
		If you were a part-year resident during the tax year, enter the dates you live Taxpa	d in Pennsylvania ayer	Spouse
	Part-year residency dates:		10-17:	
	From			
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		Part-year Resident Inform	nation		0
		If you were a part-year resident during the tax year, enter the d	lates you lived in Pennsylvania Taxpayer	Spouse	
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Step 15: When you are finshed inputting your information into the Web Orgainzer and/or uploading your tax documents, simply click the "Send To Preparer" button. This will electronically transmit your info to Rainer & Company where the admin staff will retrieve it and import it into our tax software so that the accountants can begin preparing your tax returns (see below).

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Step 16: Once the Web Organizer is submitted to Preparer, the status on the home page of your NetClient Portal will change from "New" to "Completed" (see below).



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Step 17: Once the Web Organizer data is retrieved by the Rainer & Company admin staff, the status on the home page of your NetClient Portal will change from "Completed" to "Retrieved". This is your confirmation that you have successfully submitted your Web Organizer and/or uploaded tax documents to Rainer & Company (see below).

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🏢 Home 🍳 Messages		👤 Jane Doe	Help
RetClient CS	Home		
Documents	Tasks		
Doe, Jane Tax Org	To simplify future password resets, please select and answer Security Questions for your account. about 21 hours ago		
	Tax Organizer ϕ		
	Enter Tax Information Jane Doe Status: Retrieved Last modified: 1/31/201		

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To access your Tax Returns through your Client Portal, go back to the Home screen by clicking the "Home" button, then click on the link to the left with your name on it. This will display your "Tax Returns" folder (see below).

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Click on the "Tax Return" folder to reveal PDF copies of tax returns for each year that you used a Client Portal (see below).

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	12-31-14			
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Double click on the year-end folder to display the actual returns (see below).

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₽ NetClient CS	Doe, Jane / Tax Returns / 12-31-13			
Documents	Home Up Remove Download All Refresh			Find:
	Name		Size	Date Modified
	Action Items			*
	PA Tax Return		70.90 KB	2/3/2014 8:47 AM
	US Tax Return		50.29 KB	2/3/2014 8:47 AM



Depending on your preference, Rainer & Company will send you your actionable tax return items, that is any item that requires action on your part such e-file authorization forms that need to be signed and sent back to Rainer & Co, federal and/or state payment vouchers that need to be paid and remitted to the IRS and/or the state, any estimated payment vouchers that need to be paid and remitted, etc, either by mail or via your "ACTION ITEMS" folder on your NetClient Portal. Therefore, be sure that you check your "ACTION ITEMS" folder for any <u>urgent actionable documents</u> that may require your attention (see below).

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Documents Doe, Jane Tax Org	Find: Showing 3 of 3 items		
	Name	Size	Date Modified
	Action Items		*
	PA Tax Return	70.90 KB	2/3/2014 8:47 AM
	US Tax Return	50.29 KB	2/3/2014 8:47 AM

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If Rainer & Company sends your actionable items via your NetClient Portal, you will get an email, such as the one below, notifying you that there are actionable documents waiting for you in your "ACTIONS ITEMS" folder (see below):

(Sample Email Notification Once Tax Returns are Completed and Transmitted to Client Portal):

RAINER & COMPANY 2 Campus Blvd Ste 220 Newtown Square, PA 19073-3270 610-353-4610

Client Name Client Address

Dear _____:

A copy of your 2014 individual tax return has been posted to NetClient CS, a private, secure web portal. Once you log in, click the folder under "Documents" to access your returns.

Additional tax documents have also been posted that require your immediate attention and response such as e-file authorization forms, payment vouchers, estimates, etc. These documents can be found in the folder marked, "Action Items". Please make sure that you review these Action Items as soon as possible as these documents are time sensitive and require immediate action on your part.

To access your tax returns, enter your login (janedoe111) here www.rainer.com.

If you don't remember your password, you can reset it by entering your login (janedoe111) and your email address (jdoe@rainer.com) here https://secure.netlinksolution.com/nextgen?firm=111520&showPasswordReset=true.

To contact us regarding this message, please call us at 610-353-4610 or email us at <u>taxes@rainer.com</u>.

Thank you for the opportunity to serve you.

Sincerely,

RAINER & COMPANY

This electronic mail message contains confidential and legally privileged information intended only for the use of the recipient. If the reader of this message is not the intended recipient, the reader is hereby notified that any dissemination, distribution, copying or other use of this message is strictly prohibited and is hereby instructed to notify the sender immediately by return email and destroy this copy of this message.

To properly log out of your NetClient Portal, click on the link with your name to the right of the screen. From the drop-down menu select "Log Out" (see below).

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Tax Organizer Index	States > Pennsylvania		Edit Account	
Send to Preparer Save & Close Create PDF	Pennsylvania General Information		Update Password Set Security Questions	0
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😡 Uploaded Tax Documents	County of residence			2
🕨 📁 Letter	School district name			
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+ 📁 Income	Amount of contributions you wish to make to:			
Retirement		Taxpayer	Spouse	
• 📁 Rent & Royalty	Breast and Cervical Cancer			
I040 Adjustments	Wild Resource Conservation Fund			
Itemized Deductions	Military Family Relief Assistance			
▼ 🐌 States	Governor Robert P. Casey Memorial Organ/Tissue Trust Fund			
🛐 Pennsylvania	Juvenile (Type 1) Diabetes Cure Research Fund			
	Part-year Resident Information			
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	If you were a part-year resident during the tax year, enter the dates you lived in Penns Taxpayer	sylvania	Spouse	C
	Part-year residency dates:			
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For questions and/or assistance with your Web Organizer or NetClient Portal please contact:

Christine Parker Firm Administrator (Ph) 610-353-4610 (Email) <u>cparker@rainer.com</u>

On behalf of Rainer & Company, thank you for the opportunity to serve you!

